



**HUNTERDON COUNTY  
DEPARTMENT OF PUBLIC SAFETY**

[www.co.hunterdon.nj.us/911.htm](http://www.co.hunterdon.nj.us/911.htm)

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FOR IMMEDIATE RELEASE

**Hunterdon County Department of Public Safety Promoting 9-1-1 Awareness and Education in April (BE 9-1-1 READY !)**



**THE NUMBER TO KNOW**

Flemington, N.J. – April is National 9-1-1 Education Month, and the National 9-1-1 Education Coalition (the Coalition) is encouraging public safety officials, schools, government officials, and industry leaders to engage in this national effort to educate the general public about the importance and appropriate use of 9-1-1 services. To support this endeavor, the Coalition has launched the 9-1-1: The Number to Know awareness campaign to allow these entities to speak together with one voice while supporting specific 9-1-1 messages being promoted in the local community.

This month-long campaign is designed to help citizens of all ages recognize the importance of 9-1-1 and their role when calling 9-1-1. Locally, the Hunterdon County Department of Public Safety urges you to remember if you are calling from a cell phone to be specific about the location of where the emergency is located. Even though you may be in Hunterdon County your cell phone may have connected to a 9-1-1 operator in another county. Traditional landline telephones identify your location through an ESN number which guides the dispatchers as to your location and which Police, Fire, or Rescue Squad to send, cell phones do not have that feature.

- Know Where You Are: Where are you right now?
- Could you tell 9-1-1 exactly where to find you?
- Don't Text to 9-1-1: Your local 9-1-1 may not be able to accept text messages, photos and video. A voice call continues to be the best way to reach 9-1-1.
- Use a Landline: Whenever possible, use a landline to call 9-1-1.
- Cell phone calls aren't always routed to the closest call center and it takes time to transfer your call to the call center.
- Stay Calm & Ready to Listen: 9-1-1 is here to help you through until help arrives. Be ready to listen and follow directions.
- Please use 9-1-1 only to report emergencies.

Additional information is available at The Number to Know website, [www.know911.org](http://www.know911.org).