



**HUNTERDON COUNTY  
DEPARTMENT OF PUBLIC SAFETY**

[www.co.hunterdon.nj.us/911.htm](http://www.co.hunterdon.nj.us/911.htm)

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**PRESS RELEASE:** September 08, 2015

**"Centurylink Phone Outage Impacting 911 Services - 09/08/2015 4:18PM"**

Centurylink is reporting service issues with the Flemington exchange. This includes phone numbers starting with the following: 237, 284, 782, 788, 806

9-1-1 calls placed from Centurylink customers within Flemington exchanges will not be able to reach 9-1-1. Internal testing has found that 9-1-1 calls placed countywide from cell phones are reaching the Hunterdon County 9-1-1 Communications Center without incident. Additionally, 9-1-1 calls from Voice Over IP (VOIP) customers using the exchanges listed above are also being received in the center.

Anyone who has Centurylink phone service and has a number that begins with: 237, 284, 782, 788, 806 and needs to report an emergency should do so by calling 9-1-1 from a cellular telephone.

Additionally, we have requested that the following fire and ems stations have personnel at the station in the event a citizen reports directly to their facility to report an emergency:

- Whitehouse Rescue Squad
- Amwell Valley Rescue Squad
- Flemington-Raritan First Aid & Rescue Squad
- Raritan Township Fire Company
- Three Bridges Fire Company
- Sergeantsville Fire Company
- Amwell Valley Fire Company
- Flemington Fire Department

Centurylink customers outside of Flemington exchanges, as well as those serviced by other providers should not be experiencing any problems reaching 9-1-1.

We are working with Centurylink to better understand their situation, and will be posting updates to the county website & our social media pages.

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