

CRITICAL EQUIPMENT NOTICE

A notice to customers who use electrically operated **LIFE-SUPPORT EQUIPMENT**



If any member of your household depends on electrically operated life-support equipment, please let us know by calling **1-800-662-3115**. Jersey Central Power & Light (JCP&L) will send you a form that must be completed and signed by your physician every year to verify that you have life-support equipment.

When we receive your completed form, we will add your name to our critical care list. The list will be used during a power outage to contact all critical care customers by telephone if the outage may affect their electric service for more than 24 hours. In addition, the list will be provided to county and municipal Offices of Emergency Management.

There is no charge for this service.

Keep in mind, it's also important that life-support customers have a contingency plan, such as a battery backup.

If you have any questions about our Critical Customer Care Program, or to sign up, please call **1-800-662-3115**.

Attention customers who rely on

ELECTRICALLY OPERATED PRIVATE WELLS FOR WATER

Does your home or business depend on an electrically operated private well for water? JCP&L maintains a list of customers with private wells. These customers are contacted by telephone if a power outage is expected to affect their electric service for more than 24 hours – in which case, they'll be advised of locations where water and ice are available. In addition, the list is provided to county and municipal Offices of Emergency Management.



There is no charge for this service.

- To join JCP&L's Private Well Customer Service, please check here,** complete the form to the right, and mail it along with your monthly bill payment.
- If you no longer wish to participate in JCP&L's Private Well Customer Service, or if you no longer have a private well, please check here,** complete the form to the right, and mail it to us.

Customers who have previously signed up for this service are already on this list and do not need to contact us again.

Please mail this form directly to:

JCP&L Private Well Customer Service
P.O. Box 579
Red Bank, NJ 07701
Attention: Revenue Operations

If you have any questions about our Private Well Customer Service, please call **1-800-662-3115**.

Please print the following information:

Customer Name _____

Service Address _____

Municipal Tax District _____
(Municipality to which you pay your property taxes)

County _____

Phone (_____) _____ - _____

Account Number _____
(12-digit number found at the top of page one of your bill)

Signature _____