



## COUNTY OF HUNTERDON STATE OF NEW JERSEY



# National Public Safety Telecommunicators Week

April 10 - 16, 2016

9-1-1 dispatchers are a critical part of public safety.

The first person a citizen usually has contact with in a crisis is the person who answers the phone when they call 9-1-1. Additionally 9-1-1 dispatchers are a lifeline for our police, fire and emergency rescue personnel. Their quality of work and accuracy with relaying information obtained by citizens is critical to emergency personnel.

It is a special unique and talented person who can do this job and do it well. Telecommunicators must remain focused and calm while at the same time be able to provide comfort to the caller along with obtaining as much information as possible about the situation. While doing this they are relaying the information to appropriate rescue personnel, and possibly providing lifesaving information to the caller. It indeed is a dedicated, special person who can handle these sometimes extremely stressful situations.

Hunterdon County Officials proudly support the men and women who answer emergency calls and recognize that they are an invaluable resource for the citizens of Hunterdon County and urge residents to show their support for our local Public Safety Telecommunicators.

